





# CLEAN UP IN MAPLE PARK

At this clean up we had a little help from.

## A.C.C.E.N.T.

### A Concerned Community Eliminating Neighborhood Trash

Also, better known as:

### **Metropolitan Community Service Program (MCSP)**

Established in March of 1994, MCSP supports the courts in alternative sentencing activities.

In 1996 MCSP expanded operations to the public service segment with the start up of citywide cleanup activities. The MCSP Public Service Program is dedicated to assisting area communities and neighborhoods by utilizing the same no cost community service manpower to clean up streets, parks, dumpsites, etc.

**Mission** - To provide a non-profit, self-supporting sanction to the criminal justice system, as a tool for returning the offender to society in a meaningful way; while at the same time, restoring resources to the community



**Ordered by the courts to complete community service in lieu of incarceration, clients are assigned to support community-policing activities and select non-profit organizations. Rather than sitting idle in a jail cell at taxpayer expense, MCSP clients complete a variety of charitable and community work activities that would otherwise not be performed.**

**Who Benefits** - MCSP supports various community organizations including the Helping Hand of Goodwill, Harvesters, Kansas City Zoo, Restart, etc., **as well as the community policing activities of local police departments that work directly with neighborhoods.** MCSP also supports local government services to communities by supplementing personnel needs (Public Works, Parks and Recreation Departments, Community Centers). **These organizations receive cost-free labor, reducing their personnel expenses and allowing them to provide additional assistance to their communities as a result of that savings.**

The 3-1-1 Action Center is your central point of contact for City services. If you need information or have questions about the City, contact the Action Center. If you need to request a City service or report a problem with City services, contact the Action Center.

**How to contact the Action Center:** Visit the office on the first floor of City Hall weekdays from 8 a.m. to 5 p.m.

- Call the office at (816) 513-1313 between 7 a.m. and 8 p.m. on weekdays and 8 a.m. to 5 p.m. on Saturday. You may leave a recorded message after office hours.
- Fax the office at (816) 513-1303.
- E-mail the office at [actioncenter@kcmo.org](mailto:actioncenter@kcmo.org).
- Complete an online [Request for Service form](#).
- Mail your report or request to the Action Center, City Hall, first floor, 414 E. 12th St., Kansas City, MO 64106.

**What information you will need when contacting the Action Center:**

- The exact address or location or as much information as possible to help us identify the exact address.
- Length of time the current situation or condition has existed.
- As many details about the situation or condition as possible (example: an abandoned vehicle's make, model, year, color, license plate number). Be as specific as possible.
- Your name and address if you would like to receive follow-up information on your request.

**What happens when you make a Request for Service?**

- When appropriate, a request for services (RFS) will be completed by the customer service staff.
- Each service request is assigned a number (RFS #) that you can use to track your request through to completion. You may do this online, by phone, or in person at the Action Center.
- Service requests are forwarded to a key contact person in the appropriate department. The department will take responsibility for a timely response to the request.
- If you have provided your name and address, you will be notified in writing when the service request has been completed.

## **The Holiday Season** is a time to beware of crime. Be alert and have a happy holiday season

### **The crime of identity theft** It can happen to anyone

Stealing wallets used to be the best way identity thieves obtained SSNs, driver's licenses, credit card numbers and other pieces of identification. While still employed, identity thieves now use a variety of means:

- "Dumpster diving" in trash bins for unshredded credit card and loan applications and documents containing SSNs.

Stealing mail from unlocked mailboxes to obtain newly issued credit cards, bank and credit card statements, pre-approved credit offers, investment reports, insurance statements, benefits documents, or tax information.

- Unfortunately, even locked mailboxes may not stop the most determined thief.
- Accessing your credit report fraudulently, for example, by posing as an employer, loan officer, or landlord.
- Obtaining names and SSNs from personnel or customer files in the workplace.
- "Shoulder surfing" at ATM machines and phone booths in order to capture PIN numbers.
- Finding identifying information on Internet sources, via public records sites and fee-based information broker sites.

Sending email messages that look like they are from your bank, asking you to visit a web site that looks like the bank's in order to confirm account information. This is called "phishing."

## **MAPLE PARK BOARD MEMBERS**

Garry Huntsucker – President  
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816-455-8922

### **Other useful numbers**

**Kansas City Police - non-emergency – (816) 234-5000 is the switchboard non-emergency dispatch (816) 234-5111**  
Web site - [www.kcpd.org](http://www.kcpd.org)

**Kansas City North Patrol Division - (816) 437-6200 (non-emergency)**

**Kansas City Shoal creek Division – (816) 467-7200 (non-emergency)**

**Speeding cars? Call the Traffic unit. 482-8180.**

**Out of town? To request extra patrol if you are call 467-7200 (Shoal Creek).**

**Clay County Sheriff Department - (816) 792-7614**  
**12 S. Water**  
**Liberty, MO 64068**  
Web site - [www.claycountysheriff.org](http://www.claycountysheriff.org)

**Clay County Election Board - (816) 415-8683**  
**100 W Mississippi**  
**Liberty, MO 64068**  
Web site: <http://home.co.clay.mo.us>

**Clay County Courthouse - (816) 792-7733**  
**Courthouse Square**  
**Liberty, MO 64068**  
Web site: <http://home.co.clay.mo.us>

**Battered Persons Hot Line - (816) 995-1000**

**Child Abuse/neglect Hotline - Missouri - 1-800-392-3738**  
**National - 1-800-422-4453**

**Kansas -**  
**Domestic Violence Hotline - 1-800-799-7233**

**Elderly Abuse Hotline - 1-800-392-0210**

**National Runaway Switchboard Hotline - 1-800-621-4000**

**National Youth Crisis Hotline- 1-800-442-4673**

**SafeHaven - (816) 452-8910**  
**P.O. Box 14356**  
**Parkville, MO 64152**

**Clay County Health Department - (816) 781-1600**  
**1940 W. 152 Highway**  
**Liberty, MO 64068 • Web site -**  
**[www.clayhealth.com](http://www.clayhealth.com)**

**Ask-A-Nurse - (816) 932-6220**  
Web site - [www.saint-lukes.org](http://www.saint-lukes.org)

**Snow Removal**  
**Questions - (816)-513-2673**

**Animal Control - (816)-513-9800**

**Lost Pet Registry - (816)333-0020**

**Kansas City Power and Light**  
**(New Service (816) 471-5275)**

**Outage Reporting:**  
**1-888-LIGHTKC (544-4852)**